



Wyoming Hospital Association

## NEWS BRIEFS

Informational Newsletter for Wyoming Hospitals

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### RVH Solutions

WHA Resources, Inc is pleased to announce a new “Endorsed Vendor”, RVH Solutions. RVH Solutions has offered to complete a free assessment for any WHA member interested in learning more about their workflow solution. The free assessment requires a facility to provide volume and labor cost information, then the RVH team will create the assessment along with custom dashboards based on the facility’s actual data to show potential savings from using their solution. The RVH team is also available to make on-site visits for facilities interested in learning more. A webinar demo of their solution will be scheduled in the next couple of months, and will be open to all WHA members.

An overview of their product is below, and questions may be sent directly to Thomas Camp, Senior VP Enterprise Accounts, [tcamp@rvhsolutions.com](mailto:tcamp@rvhsolutions.com) or 210-885-0001.

At RVHS, their suite of services empowers change leaders to significantly improve financial and quality performance without staff reduction. Teamwrks Technology identifies gaps and presents achievable, actionable targets by using internally validated benchmarking to find inarguable opportunities. They will analyze root cause and create roadmaps of effective projects to realize value from the data. This will reduce the burden on your leaders and change experts, allowing them to focus on higher impact projects while empowering broader staff to identify/ execute and sustain change.

- 1. IDENTIFY GAPS AND PRESENT ACHIEVABLE, ACTIONABLE TARGETS:** Utilize internally validated benchmarking to find inarguable opportunity gaps that all staff agree on.
- 2. DRIVE QUICKLY TO PROJECT-BASED CHANGE:** Technology analyzes root cause and creates roadmaps of effective projects to realize value from the data.
- 3. FACILITATE EXECUTION FOR SUSTAINABLE RESULTS:** Technology enables your leaders to set targets while empowering broader staff to identify / execute and sustain change.

Technology Suite of Services:

- **Teamwrks Workflow** offers next-gen workforce optimization that focuses on department level output volumes to reduce costs instead of hours.
- **Teamwrks Clinical** leverages a robust AI analytics engine to identify systemic operational opportunities and develop a comprehensive strategic plan.
- **Teamwrks Project Engine** provides technology to empower client-generated ideation, management, and execution of margin and quality opportunities.

#### Case Study from Client:

**Assessing the Situation:** 300 Bed Community Hospital needed help with matching staff to patient volumes in order to improve financial margins and care.

**Moving Forward:** Teamwrks Solution: Deployed Teamwrks Strategic Technology to develop a variable workforce strategy, which identified the health system’s unique gaps and systemic patterns. Our technology then produced a project roadmap for change leaders to follow. Launched Teamwrks modules, such as Acuity Based Staffing and Scheduling Model tools to maximize execution.

**Results:** Client has improved staff engagement and is on pace to recover and sustain \$2.9M in margin enhancement.



Free Insight Assessment for all WHA Members  
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## Member Spotlight

### CRMC Named One of America's 100 Best Hospitals for General Surgery

Cheyenne Regional Medical Center is one of "America's 100 Best Hospitals for General Surgery," according to Healthgrades, an online independent hospital and physician quality and safety ratings organization.

This achievement was included in the Healthgrades 2020 analysis of top-performing hospitals that was released in October.

"This top 100 award is the result of a hospital-wide focus on quality care and service from our surgeons and their teams, our overall surgical services and also the providers and employees who care for our patients once they are out of surgery," said Tim Thornell, chief executive officer and president of the Cheyenne Regional

Health System. "It's an honor for Cheyenne Regional Medical Center to be recognized in this way, and I want to commend and thank everyone in our hospital for ensuring our surgical and post-surgical care standards are among the very best in the nation."

Patients treated at hospitals receiving America's 100 Best Hospitals for General Surgery Award have, on average, a 29 percent lower risk of experiencing a complication or dying while in the hospital than if they were treated in hospitals that did not receive the award, according to Healthgrades.

"As consumers navigate their health, it is important to consider a

number of factors, including hospital quality, before deciding where to access care," said Brad Bowman, MD, chief medical officer of Healthgrades. "America's 100 Best Hospitals for General Surgery recognizes those hospitals that have proven their dedication to quality care and exceptional outcomes over time, and we applaud their efforts and achievement." take into account how sick patients are upon admission.



### Sleep Experts Offer Education for Worland Residents

With experts estimating 22 million Americans suffer from sleep apnea, Banner Health hopes to educate more people about the condition and how it can be managed.

The American Sleep Apnea Association also says 80 percent of moderate and severe cases of sleep apnea go undiagnosed. This month Banner Health pulmonologist and sleep medicine specialists David Kukafka, MD, and Siavash Panah, MD, will lead talks for community members and health care providers on sleep apnea and other sleep-related topics.

"Sleep is a topic that touches everyone," Dr. Kukafka said. "Many

people don't recognize the connection between good sleep and good health, however. We want to illustrate that connection. Sometimes people might have a health concern and not even realize it's caused by poor sleep."

Drs. Kukafka and Panah also will explain how sleep problems can be diagnosed and treated, and the vast benefits people experience when sleep is improved. They are working closely with Worland physician assistant Joe Tritchler, PA, who is trained to conduct sleep studies and evaluate patients for treatment options including fitting for continuous positive airway pressure (CPAP)

machines.

The talk for community members is 6:30 p.m. Tuesday, Nov. 19 at Washakie Medical Center, 400 S. 15th St., Worland. The physicians, who practice with Banner Health Clinic specializing in pulmonology and sleep medicine in Northern Colorado, also will offer an educational session for other physicians in the Big Horn Basin. Banner Health has organized the program in conjunction with expanding its comprehensive sleep medicine care to the Big Horn Basin. The Nov. 19 program is free and open to the public.

#### 2019 PAC Contributions

**Barry Burkart**  
**Bren Lowe**  
**Margie Molitor**  
**Doug Faus**  
**Andy Fitzgerald**  
**Maureen Cadwell**  
**Dr. Carol Solie**  
**Tim Thornell**  
**Eric Boley**  
**LifePoint**  
**Robin Roling**

### Hospitals Can Preview Star Ratings Through Dec. 3

Inpatient and outpatient prospective payment system hospitals, inpatient psychiatric facilities and PPS-exempt cancer hospitals can preview their data for the January update to Hospital Compare through Dec. 3 at the QualityNet Secure Portal, the Centers for Medicare & Medicaid Services announced today.

For hospitals participating in the inpatient and outpatient quality reporting programs, the data includes their overall hospital quality star ratings. CMS last updated the star ratings in February, when it also requested comments on proposed future changes to the methodology in response to stakeholder feedback.