



NEWS BRIEFS

Informational Newsletter for Wyoming Hospitals

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Developing People to Deliver Excellent Patient-Centered Care To Be Presented at Annual Meeting

Like many community hospitals across the country, Sheridan Memorial Hospital (SMH) operates in an uncertain healthcare environment that is compounded by burdensome regulations and decreased payments for the services it provides for the community. To better position itself as an organization that delivers excellent care to patients despite these challenges, SMH saw the importance of aligning its strategic goals with the everyday work of its employees. As a result, SMH embarked on a journey to transform its management system by adopting the principles of Lean management. Lean is a time-tested way of thinking that focuses on standardized methods for continuous improvement and providing value to the patient. SMH sees Lean management as a philosophy consistent with its values of putting patients first and respect for its employees' need to have satisfying and meaningful work.

This presentation is the story of the experiments, successes, and the challenges as SMH transforms its culture by implementing a Lean management system. This presentation also focuses on how to apply Lean concepts and tools in your organization, and includes a panel session to answer any questions you might have about how to implement Lean in your

organization. This presentation includes:

- How SMH stabilizes its operations by implementing a huddle system to drive problem solving and employee engagement at the frontlines.
- Strategy deployment techniques to align your organization's strategic objectives to the daily work of your employees.
- Accelerating process improvement by adopting a value stream approach to remove waste from your processes and provide value to your patients.
- Leader Standard Work- Are you doing the right work to drive your organizational objectives? Find out how to align daily work across the leadership spectrum to drive organizational metrics
- Lead your employees through change by applying change management principles, and learn how to reinvigorate your workforce by hearing first-hand stories from SMH leaders who are driving change.

This program and many more will be featured at the Wyoming Hospital Association/LeadingAge Wyoming Annual Meeting and Convention.

Join us September 4-5 at Little America Hotel & Resort in Cheyenne.

The WHA PAC Silent Auction is starting to receive many great auction items.

North Big Horn Hospital in Lovell has donated a Boat Tour of the Big Horn Canyon Recreation Area with lodging at Horseshoe Bend Motel. The next day includes a guided fishing trip for two people, 18 holes of golf at the Foster Gulch Golf Course and lodging and dinner at Wyoming High Country Lodge on the Big Horn Mountains.

Wyoming Behavioral Institute has donated a large basket of Donnell's chocolate from Casper.

Memorial Hospital of Sweetwater County has donated a "Wyoming Fun Basket." It will contain two tickets to the UNLV game in Laramie on September 28 as well as a \$50 gas card, \$50 dinner gift card, snacks for the trip and Wyoming souvenirs.

If your facility has a donation, please contact the WHA at 307-632-9344.

WHA Calendar

WHA Golf Tournament Cheyenne	9/3
WHA Annual Meeting & Convention Little America, Cheyenne	9/4-9/5

2019 PAC Contributions

Barry Burkart
Bren Lowe
Margie Molitor
Doug Faus
Andy Fitzgerald
Maureen Cadwell
Dr. Carol Solie



Hospital To Gain New Entry, Improved Operating Suites

Three years of planning has culminated in Banner Health's commitment to invest in new operating suites, a new entry and space renovated for future growth at Torrington Community Hospital. Crews will break ground at a ceremony August 21st.

Zach Miller, chief executive officer, will speak along with members of the hospital advisory board.

"This project represents a \$13 million investment into health and access to health services in Goshen County.

We are fortunate to be part of Banner Health and to have regional and corporate leaders who understand rural health care and the unique challenges rural communities face," Miller said.

"As a part of Banner, our providers use the same protocols and have access to the same knowledge used in Banner's urban and academic hospitals. This project will bring our facility's physical plant up to that same high standard to better serve the community."

The project will:

- Renovate two operating rooms allowing for the latest technology and equipment
- Renovate and improve the area used for sterilizing surgical equipment and preparing surgical supplies
- Create a new entry to the hospital on the north side of the building which will improve access to the facility from the parking area
- Add shelled space for future growth.

Don't forget to send us a story about your hospital so we can feature you in our Member Spotlight



This event is brought to you by:



Ron Purcell Retires from AHA

After 30 years at the American Hospital Association, Ron Purcell has decided to retire on August 16.

Throughout his career with the association, Ron has held significant roles in the AHA's Washington office and as part of the AHA's regional team.

You may not be aware that his first introduction to AHA came in 1987—before moving west to serve members in Region 8—as a U.S. Air Force management resident for Region 3. As a military

veteran, Ron worked closely with our federal sector.

He additionally worked as special assistant for two AHA presidents for 2.5 years providing important counsel and leadership.

We thank Ron for his incredible service to our members and his lasting legacy to advancing health in America. Please join me in wishing Ron and his wife Lori all the best as they start this new chapter in their lives.



CRMC Updates In Healthcare Conference

Cheyenne Regional Medical Center is hosting the second annual "Updates in Healthcare Conference." This conference will address local and regional primary care providers' professionals' needs. The educational offerings will include up-to-date, evidence-based information

about important medical conditions. Topics included in this conference are suicide risk management, Wyoming public health and epidemiology, pediatric asthma, cardiovascular risk reduction, anticoagulation overview, and healthcare response to human trafficking.

The conference is being held September 13th 8 a.m. to 4 p.m. in Cheyenne. Attendance is \$30 and includes meals and snacks. For more information contact cheyenneregional.org/cme or 307-996-4737.