



# NEWS BRIEFS

Informational Newsletter for Wyoming Hospitals

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## Introducing HSC Credentials Verification and Enrollment Services

WHA Resources is pleased to announce we have entered into an agreement with Hospital Services Corporation to provide credentials verification and provider enrollment services.

Credentialing and enrollment are essential first steps in the delivery of high-quality healthcare. Yet, both processes are complicated and time-consuming, and delays or mistakes can have serious consequences. That's why a growing number of hospitals and other healthcare facilities are searching for new solutions. Hospital Services Corporation has a full range of automated solutions that allow you to put your new providers to work faster and complete the enrollment process with health plans sooner.

### Credentials Verification Services

Credentialing is the process of verifying the qualifications and competency of healthcare professionals to ensure they are suitably qualified to practice by gathering information about their skills, training, qualifications and work history. Hospital Services Corporation offers a number of advantages to facilities:

- Nearly 20 years of experience and NCQA certification continuously since 1997, with customers in fifteen states
- Web-based custom software and a paperless process that

results in industry-leading file turnaround times

- Service features that include:
  - 1) Application and release processing
  - 2) Primary source verifications
  - 3) Affiliations and references
  - 4) Secure customer and practitioner portals
  - 4) Completed files that adhere to Joint Commission, DNV, URAC, NCQA and other standards

### Provider Enrollment Services

Requesting participation in health plans to become a network provider so that providers can bill for and be reimbursed for services they provide to their patients can be difficult. With Hospital Services Corporation, our members will gain assistance in several important areas:

- A solution that results in your providers being enrolled faster through an automated system that can populate hundreds of different insurance carrier applications
- Expertise in accurate and complete submissions with continuous follow up to expedite approvals
- Assurance that re-enrollment applications and provider documents are updated continuously
- Periodic status reports from submission through approval

### Testimonial

Nor-Lea Hospital District in New Mexico (a 25 bed facility) has used HSC provider credentialing and verification for over 20 years. By using this service, Nor-Lea's credentialing specialists are able to upload the physician's credentialing information online, and HSC is able to perform NPDB checks, audit all education, audit licensures and verify references. Files are turned around in less than 30 days. Now, with HSC's enrollment services, turnaround times on insurance enrollment are well below the 45-day window. In 2017, Nor-Lea realized an estimated \$300,000 increase in reimbursement by reducing enrollments delays.

WHA Resources is working with HSC to host an informational webinar, open to all Wyoming hospitals, to take place in late June or early July. If there are any questions about the service, or how to engage with HSC, please contact WHA Vice President, Josh Hannes.

Hospital Services Corporation was formed in 1985 and is a wholly owned subsidiary of the New Mexico Hospital Association.



### 2019 PAC Contributions

- Barry Burkart
- Bren Lowe
- Margie Molitor
- Doug Faus
- Andy Fitzgerald
- Maureen Cadwell



## MEMBER SPOTLIGHT

**Don't forget to send us a story about your hospital so we can feature you in our Member Spotlight**

## Community Hospital Becomes Safe Haven Site

Community Hospital in Torrington is the latest hospital located in the Banner Health network to become an official Safe Haven site for abandoned newborns.

All Banner hospital locations have now completed the comprehensive training for the program.

Baby Safe Haven laws exist in all states to ensure that relinquished infants are left with capable providers to provide immediate care for their safety and well-being.

Because the program is anonymous, parents are protected from potential prosecution as long as the child is delivered to proper authorities unharmed. Safe Haven laws differ across the country, but Wyoming accepts infants up to 14 days old.

Banner Health personnel in Torrington now have the training, resources and support to navigate any crisis pregnancy situation. Staff is able to work with and identify

mothers or parents that might be at risk and assist in a solution. In addition to training, Banner Health has invested in a subject matter expert to support and educate both parents and staff.



## Wyoming Safety & Workforce Summit

The 2019 Wyoming Safety and Workforce Summit on July 9, 2019, will feature an inspirational keynote speaker and 40 breakout sessions on Workforce, Safety, and Transportation related topics.

Workforce sessions will include Blockchain 101, Broadband Expansion, Next Generation Sector Partnership Overview, Small Business Best Practices, and more. Safety sessions will include an ATV safety live demo,

Opioid Use in the Workplace, Working with OSHA Consultation, What to Know if You're Visited by OSHA, and many others. WYDOT sessions include Traffic Safety in Rural Wyoming, Federal Motorcarrier Safety Regulations, a K-9 demonstration, and others.

Wyoming's top employers and workers demonstrating a strong safety culture and excellence in safety and health programs will also be honored with the Stop Work Authority

and Safety Awards. Awards include the Mining and Mine Site Contractor awards, OSHA General Industry awards, Path to Safety Excellence, Veteran-Friendly Employer of the Year, Youth-Friendly Employer of the Year, and Small and Large Employer of the Year awards. For more information or to register visit [Wyomingworkforce.org/summit](http://Wyomingworkforce.org/summit)



## WPAP Hosts Free Webinar

The Wyoming Professional Assistance Program (WPAP) will be hosting a free webinar on Tuesday, July 16 from Noon—1:00 p.m.

The program is titled "The Importance of Boundaries: Why you need to put your oxygen mask on first."

WPAP Clinical Director, John Ordiway, MS, LPC, LAT will examine the challenges helpers face in setting boundaries and how it can

lead to self destructive behaviors in career and home life.

The WPAP offers an educational presentation ideal for informing your staff, students or other interested parties about professionals struggling with substance abuse and/or mental health issues and how WPAP assists Wyoming professionals in their personal and professional recovery.

When you reach out to WPAP, they will first provide

a personalized consultation to determine how WPAP can be of the most assistance. These services can include life-coaching, referrals, screenings and monitoring.

To register for the program or for more information visit <https://wpapro.org/>.

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