



**Wyoming
Hospital
Association**

NEWS BRIEFS

Informational Newsletter for Wyoming Hospitals

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June 9, 2017

WHA Calendar:

WHA Annual Meeting Sheridan	9/20- 9/21
WHA Golf Tournament Buffalo, WY	9/19

Other Events:

Annual Wyoming Quality Conference Casper	8/9- 8/10
LeadingAge Wyoming Annual Meeting Sheridan	9/20- 9/21

Patient and Family Engagement in Hospital Quality and Safety

Research shows that when patients are engaged in their health care, it can lead to measurable improvements in safety and quality.

To promote stronger engagement, the Agency for Healthcare Research and Quality developed the Guide to Patient and Family Engagement in Hospital Quality and Safety, a tested, evidence-based resource to help hospitals work as partners with patients and families to improve quality and safety.

The Guide to Patient and Family Engagement in Hospital Quality and Safety is a tested, evidence-based resource to help hospitals work as partners with patients and families to improve quality and safety.

The Guide—

- Describes critical opportunities for hospitals to engage patients and families and to create partnerships between patients, families, and hospitals around the same goals.
- Addresses real-world challenges. The Guide was developed, implemented, and evaluated with the input of patients, family members, clinicians, hospital staff, and hospital leaders.
- Helps hospitals engage patients and

families, which in turn can help improve quality and safety, respond to health care reform and accreditation standards, improve CAHPS® Hospital Survey scores, improve financial performance, and enhance market share and competitiveness.

- Facilitates implementation and evaluation of each strategy with detailed guidance and customizable tools.

The Guide to Patient and Family Engagement in Hospital Quality and Safety is a tested, evidence-based resource to help hospitals work as partners with patients and families to improve quality and safety.

The Guide's sections include:

- Information to Help Hospitals Get Started addresses: •How to select, implement, and evaluate the Guide's strategies.
- How patient and family engagement can benefit your hospital.
- How senior hospital leadership can promote patient and family engagement.

Strategy 1: Working With Patients and Families as Advisors shows how hospitals can work with patients and family members as advisors at the organizational level

Strategy 2: Communicating to Improve Quality helps improve communication among patients, family members, clinicians, and hospital staff from the point of admission.

Strategy 3: Nurse Bedside Shift Report supports the safe handoff of care between nurses by involving the patient and family in the change of shift report for nurses.

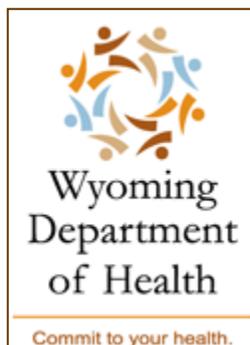
Strategy 4: IDEAL Discharge Planning helps reduce preventable readmissions by engaging patients and family members in the transition from hospital to home.

The Guide can be found at <https://www.ahrq.gov/professionals/systems/hospital/engagingfamilies/guide.html>





Don't forget to send us a story about your hospital so we can feature you in our Member Spotlight section!



Wyoming Hospital Association

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Washakie Hospital Foundation Donates iPad

The Washakie Hospital Foundation donated a large iPad to the Worland Banner Health Washakie Medical Center chemotherapy infusion room to help patients receiving chemo keep their minds busy during the process.

The iPad will give the patients something to do while receiving their chemotherapy besides watching TV, Banner

Health Washakie Medical Center infusion nurse Rachel Larson said. Sometimes their therapy can last between 4-6 hours and engaging the mind with music and games helps the time move faster, she said.

The iPad was funded by the Washakie Hospital Foundation's Badlands Poker Run. Poker Run organizer Keith Van Brunt said the poker run is the Founda-

tion's main fundraising event.

The Foundation's cancer fund goes to help cancer patients pay for things like travel, lodging and meals while they have to travel out of town to get their therapy or visit their oncologist.

Van Brunt said that anyone that's receiving cancer care or therapy, the foundation will give them this money based on need as a gift.

Wyoming State Plan to Serve Older Residents

The Wyoming Department of Health (WDH) is seeking feedback on its plan for the coming years to continue serving Wyoming's rapidly aging population through programs offered by its Aging Division.

The number of Wyoming residents over the age of 65 is expected to grow from about 90,000 individuals in 2016 to 138,000 in 2030, representing a 56 percent increase. In contrast, Wyoming's entire population is expected to increase by

less than 12 percent during the same period.

The U.S. Administration on Aging requires a new "Wyoming State Plan on Aging" every four years.

Those wishing to comment on the newest state plan, which will cover October 1, 2017 through September 30, 2021, are encouraged to attend a 10 a.m. public hearing on July 3 at 6101 Yellowstone Road, Lower Level Training Room. Accommodations will be made for handicapped and non-English speaking individuals who

wish to attend.

"We're also inviting citizens to submit written comments," Osvold said. A draft plan can be viewed online at <https://health.wyo.gov/aging>. To request a hard copy or to submit comments, please contact Linda Chasson, Aging Division, Community Living Section, 6101 Yellowstone Road, Suite 186A, Cheyenne, WY 82002, (307) 777-6103 or (800) 442-2766.

Written comments must be received by noon on July 3, 2017.

CMS Issues Guidance on Emergency Preparedness Rule

The Centers for Medicare & Medicaid Services have issued interpretive guidelines for state survey agencies that will evaluate compliance with new emergency preparedness requirements for hospitals and other providers beginning November 15.

The final rule, issued last September, requires health care facilities to conduct risk assessments using an all-hazards approach; develop emergency preparedness plans, policies and procedures, including distinct communications plans; and establish training and testing programs.

Hospitals, critical access hospitals and long-term care facilities also must have emergency and standby power systems that reflect their emergency plans.

For more on the rule, visit the CMS website at www.cms.gov which includes a surveyor tool.