

NEWS BRIEFS

Informational Newsletter for Wyoming Hospitals

Volume 43, Number 33

August 23, 2013

WHA Calendar:

WHA PAC Golf Tournament Sheridan	9/17
WHA Annual Meeting & Convention Sheridan	9/18- 9/19

Other Events:

LeadingAge Wyoming Jackson	9/11- 9/13
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Annual Meeting to be Held September 18-19 in Sheridan

The WHA Annual Meeting & Convention is quickly approaching and registration activity has been very brisk in anticipation of the excellent agenda set for September 18-19 in Sheridan.

Feedback regarding the schedule of events has been very positive, with the opening keynote to be delivered by Quint Studer who will be of great interest to a wide audience to include hospital leadership, trustees, and staff.

The annual vendor show, also on the opening day of the conference, is expected to be a great experience for all attendees – as a full slate of 50+ vendors are currently confirmed to be represented.

In this week's edition of Newsbriefs, we'd like to highlight a couple of key programs included on the second day of the conference.

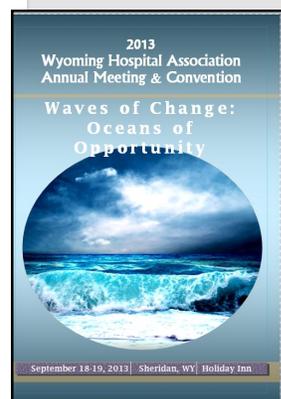
Colleen Roylance is a performance improvement professional, serving as the Director of Quality & Education for Mountain-Pacific Quality Health and will be presenting a dynamic program on Lean/Six-Sigma.

This program will highlight the importance of patient/customer focus and increasing the genuine effectiveness on the services and actions that enhance the patient's personal experience, while gaining efficiencies in

all aspects of internal hospital practices.

Implementation of Lean/Six-Sigma processes can lead to dramatic performance improvement, both for the individual staff member and the entire organization across the board.

As part of her presentation, Ms. Roylance will lead a discussion on the use of a readiness assessment to diagnose organizational strengths and weaknesses in their current environment and culture.



Additional focus on performance and quality improvement will also carry forward with Karen Curtiss' program titled "Safe & Sound Nursing Tools for Patient and Family Engagement".

Ms. Curtiss is the President of PartnerHealth, LLC, a company she founded to

study and give analysis to how hospital care is managed, where gaps in care are most common, and how best practices in nursing care can play a leading role in greater patient experience and clinical outcomes.

Through these efforts, Karen and her colleagues have distilled complex, evidence-based information into thorough checklists to allow patients and family members partner together with nursing staff to prevent the most common hospital acquired conditions and reduce the incidence of readmissions.

This work has been highly recognized by leading national organizations in the realm of patient safety and quality improvement – including the National Quality Forum, AHRQ, CDC, IHI, and the Joint Commission. As a very timely offering within the convention agenda, WHA appreciates the sponsorship support provided by Mountain-Pacific Quality Health for sponsoring this program.

The full WHA program brochure and registration information having been distributed recently, all hospital leaders, trustees, and staff members are encouraged to register soon – September in Sheridan is shaping up to be an outstanding conference.



MEMBER SPOTLIGHT



Don't forget to send us a story about your hospital so we can feature you in our Member Spotlight

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Evanston Provides Softer Mammogram, Digital Technology

Evanston Regional Hospital (ERH) has announced that it now provides the latest in “high tech, soft touch” mammography.

The facility combines full-field digital mammography with a new breast cushion that dramatically eases the discomfort many women feel when they get a mammogram.

MammoPad® creates a softer, warmer mammogram and has been clinically

demonstrated to reduce discomfort for most women. Selenia™ digital mammography incorporates revolutionary imaging technology that provides incredibly sharp images. MammoPad and digital mammography together provide a more positive experience for women.

ERH is a certified Pink Ribbon Facility, a distinction awarded only to an elite group of healthcare facili-

ties.

By offering women a softer mammogram, the facility hopes to increase the number of area women who follow recommendations for regular screenings.

ERH is committed to the fight against breast cancer. In offering both the MammoPad breast cushion and digital mammography, ERH provides the latest in imaging quality and comfort technology.

Hospitals can Preview HAC Data Beginning Monday

On Monday, August 26, hospitals can confidentially preview hospital-level results for eight hospital-acquired condition measures that will be posted at data.cms.gov in late September.

The hospital-specific reports, which will be available at www.qualitynet.org, are based on CMS fee-for-service claims from July 1, 2010 through June 30, 2012.

Hospitals without qualifying data during the period, or that were not open as of May 10, 2013, may access “mock” hospital-specific reports at QualityNet. For help accessing hospital-specific reports, contact the QualityNet help desk at qnetssupport@sdps.org.

These measures are not those that CMS recently adopted for the HAC payment penalty program. Additionally, because the

measures are not part of the inpatient quality reporting program, they will not be posted on the Hospital Compare website.

However, hospitals are encouraged to review their results since the HAC measure data may be used in publicly available report cards assessing hospital performance, such as the Leapfrog Hospital Safety Score.

Disaster Preparedness Course

The Wyoming Hospital Preparedness Program, in conjunction with the Department of Homeland Security and Texas Engineering Extension Service, Texas A&M University, will be bringing in this free course: Disaster Preparedness for Hospitals and Healthcare Organizations within the Community Infrastructure - MGT 341.

The course is being offered on September 10-11 from 8:00 am - 5:00 pm at the Casper Natrona

County Health Department, 475 South Spruce Street.

This course brings together individuals from the hospital and healthcare community who are responsible for ensuring the resiliency of healthcare services during a high consequence or catastrophic event within a jurisdiction.

Through a focus on preparedness processes and activities, this course provides an opportunity to acquire the knowledge, skills, and abilities necessary to

help them ensure the sustainability of their facilities and organizations during all types of disasters.

Participants will be better qualified to participate in preparing for, responding to, and recovering from a natural or man-made incident which impacts their facilities, systems, employees, and ability to care for incident victims.

Visit this website to register: <http://mgt341casper.eventbrite.com/>