

# NEWS BRIEFS

Informational Newsletter for Wyoming Hospitals

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**WHA Calendar:**

Healthcare Leadership Training **6/7**

**Other Events:**

WSHE Spring Meeting Casper **5/22-5/24**

NE Wyoming Skin and Wound Symposium Sheridan **6/7-6/8**

## Registration Open for Healthcare Leadership Training Program

Registration is open for the fifth Wyoming Critical Access Hospital Network healthcare leadership training program.

The program is designed to help healthcare professionals transition effectively from technical experts to leaders and managers. Classes begin in early June, so healthcare professionals from all areas of hospitals are encouraged to register right away.

The program is funded by the Medicare Flex program, which also provides funding for the Wyoming Critical Access Hospital Network.

Once again, the program consists of 16 courses that provide essential training in the basics of effective leadership, developing patient loyalty, and building and managing budgets.

Rather than taking each course in a predetermined sequence, participants in the program can select the courses menu-style that are of most interest, or that meet their particular needs.

The only exception is a prerequisite course entitled “Essentials of Leadership.” This course deals with the most effective ways to work with people to get outstanding results, and it sets the foundation for all of the other available courses.

The program has been

developed over time with the input of critical access hospital CEOs to provide a broad array of training in a number of key areas.

For example, the program continues to offer courses in the fundamentals of management, including the basic human resources principles governing the employee/ employer relationship, effective time management, conflict management, basic budgeting, and decision making.

However, the program also includes courses on appreciative inquiry – an organizational approach that can be used in strategic development, building patient loyalty, and leading multiple generations.

In order to ensure that as many developing hospital leaders as possible can participate in the program, it is delivered exclusively via the statewide telehealth video conferencing network. The content originates at

the Wyoming Hospital Association in Cheyenne, and attendees can participate from their own hospitals, offering a convenient training method with no travel.

The program, which is provided at no cost to participants, begins June 7. All courses begin at 8:30 a.m. and end at noon. To register for the program, email [steve@wyohospitals.com](mailto:steve@wyohospitals.com), or call the WHA at (307) 632-9344.

Course Title	Date and Time
Essentials of Leadership – Prerequisite	June 7
Appreciative Inquiry	June 14
Human Resources for Managers	June 28
Essential Interviewing Skills	July 12
Coaching for Success	July 26
Leading Change	August 9
Situational Leadership	August 23
Building Patient Loyalty	September 6
Time Management	September 13
Resolving Conflict	October 4
Making Effective Decisions	October 18
Building an Environment of Trust	November 1
Teambuilding	November 15
Human Resources for Managers	December 6
Basic Budgeting	December 13
Leading Multiple Generations	December 20



## MEMBER SPOTLIGHT



*Don't forget to send us a story about your hospital so we can feature you in our Member Spotlight*

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## South Lincoln Volunteers Log More Than 1,600 Hours

Talk about dedication. Twenty-eight volunteers have been recognized for logging 1,678 hours in one year at South Lincoln Medical Center in Kemmerer.

"We're always doing something," said SLMC volunteer director Linda Jackson.

Volunteer responsibilities include everything from manicures to playing bingo and staffing the gift shop. Volunteers visit with resi-

dents in the nursing center, playing bingo with and reading to them, and the entertain residents year-round on family nights, singing Christmas carols during the holidays.

Volunteers also participate in the SLMC health fair, registering residents for the blood draw and assisting with overall organization of the event.

Overnight patients at the hospital also benefit from

the volunteer program. Volunteers visit overnight patients in the hospital. And when they aren't visiting patients, they are likely to be found making baby blankets and socks.

Gardening, silent auctions and bake sales round out the list activities that volunteers participate in.

Jackson said there can never be too many volunteers.

## Military Nurses Mark Nurses Week at Cheyenne VA

Pitch black, glow sticks, and the roar of airplane engines.

That's how Wyoming Air National Guard nurses describe their experiences during air evacuations in Iraq and Afghanistan.

"We have to be dark because we're in Afghanistan, and the enemy wants to shoot our planes down," said Capt. Melissa Stevens. "So we have to go in low light, or no light. We might have a little bit of light loading them on. We might see them for a few

seconds."

Capt. Stevens spoke to veterans and staff at the VA Medical Center in Cheyenne. She and two other nurses visited the center to mark National Nurses Week.

Capt. Stevens, Lt. Col. Michelle Mulberry, and 1st Lt. Jodi Smith are all members of the 187th Aeromedical Evacuation Squadron of the Wyoming Air Guard.

Smith noted that while the pilots are outfitted with night vision goggles, the evac nurses are not. She said they sometimes attach

glow sticks to patients to make sure they aren't moving around the cabin.

With a combined 56 years in the military between them, the three have completed 14 deployments to Iraq and Afghanistan, and have helped get countless veterans out of harm's way following a roadside explosion or a fight.

"(When a soldier is injured) they load them on a helicopter and they fly them to the nearest hospital, which could be a tent, could be a brick-and-mortar building. It depends," Mulberry said.

## Second Camp Courage Wyoming Set for August

After a successful debut last year for Wyoming's first childhood cancer camp, families affected by pediatric cancer are invited to attend this year's gathering. "Camp Courage Wyoming 2013" is planned for August 16-18.

"Camp Courage Wyoming was created to bring childhood cancer patients and their loved ones together

to provide a connection here in our state for these families," said Jessica Perez, Wyoming Comprehensive Cancer Control Program outreach coordinator with the Wyoming Department of Health.

Perez said from 2001 through 2010, there were 218 cases of cancer diagnosed in children and adolescents in Wyoming, an

average of 22 cases per year.

For Wyoming families touched by pediatric cancer interested in participating in this year's camp, applications are available online at [www.fightcancerwy.com](http://www.fightcancerwy.com). The deadline to apply is May 17.

For more information please contact Perez at [jessica.perez@wyo.gov](mailto:jessica.perez@wyo.gov) or (307) 777-7362.