



NEWS BRIEFS

Informational Newsletter for Wyoming Hospitals

Volume 43, Number 17

April 26, 2013

WHA Calendar:

- WHA Board Meeting
Riverton **5/16**
- Trustee Education Program
Riverton **5/17**

Other Events:

- WSHE Spring Meeting
Casper **5/22-5/24**
- NE Wyoming Skin and Wound Symposium
Sheridan **6/7-6/8**

WHA Launches Healthcare Leadership Training Program

The Wyoming Critical Access Hospital Network has launched the fifth session of an educational program designed to help healthcare professionals transition effectively from technical experts to leaders and managers.

The program is funded by the Medicare Flex program, which also provides funding for the Wyoming Critical Access Hospital Network.

Once again, the program consists of 16 courses that provide essential training in the basics of effective leadership, developing patient loyalty, and building and managing budgets.

Rather than taking each course in a predetermined sequence, participants in the program can select the courses menu-style that are of most interest, or that meet their particular needs.

The only exception is a prerequisite course entitled “Essentials of Leadership.” This course deals with the most effective ways to work with people to get outstanding results, and it sets the foundation for all of the other available courses.

The program has been developed over time with the input of critical access hospital CEOs to provide a broad array of training in a number of key areas. It began as a method for helping nurse

leaders who are rising through their organizations to get the training they need, but it has expanded to include leaders from throughout the hospital.

And the curriculum reflects that broadening.

For example, the program continues to offer courses in the fundamentals of management, including the basic human resources principles

governing the employee/employer relationship, effective time management, conflict management, basic budgeting, and decision making.

In order to ensure that as many developing hospital leaders as possible can participate in the program, it is delivered exclusively via the statewide telehealth video conferencing network. The content originates at the Wyoming Hospital Association in Cheyenne, and attendees can participate from their own hospitals, offering a convenient training method with no travel.

“The materials were excellent,” one person said in the course evaluation.

“The telecast was very good because it allowed interaction.”

The program, which is provided at no cost to critical access hospitals, begins June 7. All courses begin at 8:30 a.m. and end at noon. To register for the program, email steve@wyohospitals.com, or call the WHA at (307) 632-9344.

Course Title	Date and Time
Essentials of Leadership – Prerequisite	June 7
Appreciative Inquiry	June 14
Human Resources for Managers	June 28
Essential Interviewing Skills	July 12
Coaching for Success	July 26
Leading Change	August 9
Situational Leadership	August 23
Building Patient Loyalty	September 6
Time Management	September 13
Resolving Conflict	October 4
Making Effective Decisions	October 18
Building an Environment of Trust	November 1
Teambuilding	November 15
Human Resources for Managers	December 6
Basic Budgeting	December 13
Leading Multiple Generations	December 20



MEMBER SPOTLIGHT



Don't forget to send us a story about your hospital so we can feature you in our Member Spotlight



Wyoming Hospital Association
 2005 Warren Ave.
 Cheyenne, WY 82001
www.wyohospitals.com
 307.632.9344

CRMC Opens Epilepsy Center

Cheyenne Regional Medical Center (CRMC) and the Wyoming Neurology clinic have partnered to open a new epilepsy center in Cheyenne.

The Cheyenne Regional Epilepsy Center uses video electroencephalography (EEG) to test and diagnose patients who have experienced seizures.

“The center was estab-

lished so that residents in this region don't have to travel for testing and diagnosis,” said Dr. Prabhu Em-mady, a board-certified neurologist with fellowship training in neurophysiologic monitoring. He is also the epilepsy center's medical director.

“In addition to helping patients, the center offers local physicians a more de-

finite means of testing and diagnosing patients who have had seizures,” Dr. Em-mady said.

The Cheyenne Regional Epilepsy Center is recognized by the National Association of Epilepsy Centers for providing neurodiagnostic evaluations and basic medical, neuropsychological and psychosocial services.

MPQH Celebrates Forty Years of Health Care

Mountain-Pacific Quality Health (MPQH) turns the big four-oh this month, a historic milestone for the quality improvement organization for the states of Montana, Wyoming, Hawaii and Alaska.

MPQH works to engage providers in improving patient care, empowering patients to take an active role in managing their own health and encourages collaboration among health care providers and community stakeholders.

Originally known as the Montana Foundation for Medical Care, Mountain-

Pacific was incorporated on April 25, 1973 by action of the Montana Medical Association. In 1974, Mountain-Pacific was awarded the Professional Standards Review Organization (PSRO) grant from the federal government—becoming the country's 13th organization to acquire that grant.

In 1984, the program changed, and Mountain-Pacific joined forces with physicians in Wyoming to become the Montana-Wyoming Foundation for Medical Care.

Despite the many changes over the last forty years,

there have been unwavering components that have helped Mountain-Pacific thrive for as long as it has.

One is the support and cooperation of practicing physicians in the peer review process. Another is excellent relationships with medical associations, state hospital associations, contractors and the facilities and other providers that partner with Mountain-Pacific and support the organization's quality improvement efforts. Finally, the third constant has been the outstanding service and dedication of a talented, energetic and driven staff.

Legal Issues for Hospital Trustees

This year's WHA Trustee Educational program will be held at the Riverton Holiday Inn—on Friday, May 17.

The program, “Legal Issues for Hospital Trustees,” will be presented by Kin Stanger and Bradley Cave from the firm Holland & Hart, LLP. Mr. Stanger is located in Boise, Idaho and Mr. Cave is with the firm's location in Cheyenne.

The program will focus on helping trustees get up to speed on the complexities of a number of legal issues associated with hospital governance.

The role of the hospital trustee is complicated and ever-changing, and it is our goal at WHA to assist you in that role with thought-provoking, insightful educational programming.

Hotel accommodations can be made directly with the Riverton Holiday Inn at 307-856-8100. Mention the booking code “WHA” to receive the room block pricing.

Registration information and conference brochures are available on the WHA website at www.wyohospitals.com or by calling 307-632-9344.