



NEWS BRIEFS

Informational Newsletter for Wyoming Hospitals

Volume 47, Number 36

October 21, 2016

WHA Calendar:

HFMA Meeting Cody	11/16-11-18

Other Events:

Joint Corporations Committee Cheyenne	11/21-11/22
Joint Labor Health & Social Services Committee Cheyenne	12/12-12-13

Medicaid Providers Reminded to Update Information

All enrolled Medicaid providers are required to keep up to date contact information on file with Wyoming Medicaid, including the following:

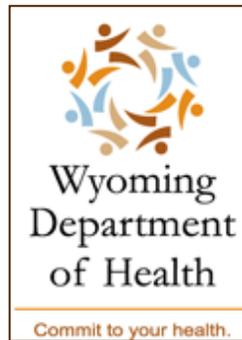
- Physical Address
- Mailing Address for payment information
- Mailing Address for correspondence
- Phone number
- Email address for notifications with affiliated notification types

It is critical that providers maintain accurate contact information, including email addresses, for the distribution of notifications to providers.

Wyoming Medicaid policy updates and changes are distributed by email, and occasionally by postal mail. Providers are obligated to read, know and follow all policy changes. Individuals who receive notifications on behalf of an enrolled provider are responsible for ensuring they are distributed to the appropriate personnel in the organization, office, billing office, etc.

If any of the above contact information is found to be inaccurate (mail is returned, emails bounce, phone calls are unable to be placed or physical site verification fails, etc.) the provider will be placed on a claims hold.

Claims will be held for 30 days pending an update of the information. A letter will be sent to the provider, unless both the physical and correspondence addresses have had mail returned, notifying them of the hold and describing options to update contact information.



If the information is updated within the 30 days, the claim will be released to complete normal processing; if a claim is held for this reason for more than 30 days, it will then be denied and the provider will have to resubmit once the incorrect information is updated. The letter will document the information currently on file with Wyoming Medicaid and allow you to make updates/changes as needed.

For Medicaid to update the appropriate provider file, please include the required fields in your request: NPI/Provider Number (required): Provider Name

(required): Physical Address: Payment Address: Correspondence Address: Phone Number 1: Phone Number 2: Fax Number: Email 1: Email Type 1: Email 2: Email Type 2: Email 3: Email Type 3: Email 4: Email Type 4: Email 5: Email Type 5:

NOTE: Email type is required for each email address listed. In addition, each provider must have at least one email address on-file with the email type of "Medical Policy/Billing" or "All Notifications". Email Types: Technical; Medical Policy/Billing; Financial; and all Notifications.

For more information, contact Wyoming Medicaid Attn: Provider Relations PO Box 667, Cheyenne, WY 82003-0667.

NOTE: When selecting email addresses for notifications, Wyoming Medicaid recommends a general office email address or a distribution email address that will be accessible by more than one staff member. This will avoid issues with staff turnover and remembering to update the contact information with Wyoming Medicaid. Please be sure that any email notifications are distributed to all impacted staff.



NBHH New Clinic Completed

North Big Horn Hospital Clinic's new 9,208 square foot addition is complete and the celebration began with a ribbon ceremony.

The \$4,700,000 facility addition greatly increases the amount of space allocated for clinic services and also includes a spacious physical and occupational therapy area.

The clinic addition, which began construction about a year ago, expands the size of the facility,

essentially doubling the number of patient exam and procedure rooms.

The addition also includes a completely new space for the physical and occupational therapy department.

The new space, which is located upstairs in the addition, allocates much more space to the department than it currently has and includes an expansive space for therapists to work with patients.

It also includes much more natural light and dramatic views of the moun-

tains that are not a part of the current setup. Patients will have both stair and elevator access in the new facility.

A centralized entrance to both the hospital and clinic has also been created in the new addition. The new floor plan is efficiently arranged, allowing patients to get from one service to another in fewer steps.

The centralized check-in at the main entrance will also be more efficient for both medical and administrative staff.

2016 National Rural Health Day Photo Contest

The Wyoming Office of Rural Health is requesting submissions for the 2016 National Rural Health Day Photo Contest.

You must send a high resolution version of the photo to sharla.allen@wyo.gov and include your name, e-mail, phone number, and a caption of the photo.

Images submitted must be royalty-free. Photos may be posted on the Wyoming Office of Rural Health website and may be used for future publications.

Prizes will be for two categories. Category 1 is "People, Places and Things" and Category 2 and "Landscape and Wildlife."

Deadline for submissions is Tuesday, November 15th.

Photos will be judged by Wyoming Office of Rural health staff on creativity, originality, photo quality, how well it communicates the concept of "rural health" and overall appeal.

For more information contact Sharla Allen at 307-777-7293 or sharla.allen@wyo.gov.

Don't forget to send us a story about your hospital so we can feature you in our Member Spotlight section!

Governor's Business Forum November 10-11

Governor Matt Mead will convene the annual Governor's Business Forum November 10-11, 2016 at the Little America Hotel in Cheyenne. The forum will focus on innovative ways to diversify the state's economy as well as launching the inaugural Wyoming Legacy Awards.

"I look forward to the annual business forum,"

Governor Mead said.

"Growing and diversifying our economy has been a priority of mine since taking office. This forum brings experts from across the nation together to discuss innovations and options for Wyoming businesses."

The Wyoming Business Alliance/Wyoming Heritage Foundation will once again co-host this year's Governor's Business Forum.

There will be an opening address by Governor Mead and a lunch program by Wyoming Congressman Cynthia Lummis.

For more information and to register please go to www.wyomingbusinessalliance.com.

This will be the 34th annual Business Forum hosted by the Wyoming Business Alliance/Wyoming Heritage Foundation.

Wyoming Hospital Association

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