The 2017 Wyoming Hospital Association and LeadingAge Wyoming Convention began with the Pledge of Allegiance with the flags being presented by the Honor Guard Legion of Sheridan.

It started off the convention with a feeling of unity as topics were discussed that affected healthcare coverage everywhere in Wyoming. Especially in these times of trial and unrest in our country, it was important to the leaders of LeadingAge and the WHA to begin the meetings with a reminder of why these associations work as hard as they do to protect the citizens of Wyoming and offer affordable healthcare and top notch facilities.

One of the featured speakers on Wednesday was popular author CJ Box. He spoke about his passion for the American West and experiences that have inspired his novels. As a Wyoming native, he has accumulated a knowledge of what is important to Wyoming citizens and what they need in their lives. All attendees enjoyed his colorful remarks and fun anecdotes and the opportunity to meet a Wyoming native who made it big writing about the state he loves.

Senator Eric Barlow, representative for Campbell County, was a last minute addition to the lineup of speakers. He conducted a question and answer session about healthcare issues he knew had come up around the state. It was an informal forum in which LeadingAge and WHA members could come together to brainstorm solutions that would benefit the state.

Author of more than a dozen books on personal success and organizational effectiveness, Joe Tye, was also on the panel of speakers. One of the big take-aways from Tye’s presentation was for everyone to take the pickle pledge and eradicate toxic emotional negativity from workplace situations in order to better meet the needs of healthcare consumers.

We couldn’t leave without saying a big THANK YOU to all of our vendors and sponsors. It is through their support and investment in our meeting that we can continue to such great meetings.
Memorial Hospital of Converse County’s Ambassador Program has been awarded the 2017 Auxiliary of the Year. The Ambassador program began in 2013 as a reboot of the existing volunteer program. Ambassadors take phone calls, schedule rides to and from appointments, escort patients and families to their appointments, assist at the curbside, and work tirelessly to ensure the hospital fulfills its mission to provide excellent care with compassion.

In the fiscal year 2017 they volunteered more than 2,600 hours and drove 5,800 miles in Converse county providing free transportation for 1,040 appointments. The Oncology Ambassadors provided transportation of patients to Casper, Wyoming for an additional 266 appointments, driving 13,340 miles, some days making as many as three trips.

Memorial Hospital CEO Ryan Smith said “Our Ambassadors treat our patients like family, friends, and neighbors because they are, and in doing so have reduced our patient and visitors anxiety, created a warm and welcoming environment and proven that great healthcare can be provided by anyone. I am so proud of our Ambassadors and all they have done for our community. They are most deserving of this award.”

The Wyoming Chapter of the American College of Healthcare Executives recognized two Chapter members during the Chapter’s annual meeting held during the WHA annual conference.

Shea Ward received the Early Career Healthcare Executive Award. Criteria for the award is that they must be a member of the American College of Healthcare Executives; demonstrate leadership ability; demonstration of innovative and creative management; Executive capability in developing his or her organization and promoting its growth and stature in the community; Participation in civic/community activities and projects; Demonstration of leadership ability; Demonstration of innovative and creative management; Executive capability in developing his or her organization and promoting its growth and stature in the community; Participation in civic/community activities and projects; Demonstration of leadership ability; Demonstration of innovative and creative management; Executive capability in developing his or her organization and promoting its growth and stature in the community; Contribution to the development of others in the healthcare profession; demonstration of leadership in local, state, or provincial hospital and health association activities; Participation in civic/community activities and projects; Demonstration of participation in ACHE activities and interest in assisting ACHE in achieving its objectives.

Michael Phillips received the Senior-Level Healthcare Executive Award. The criteria for this award is that you must be a Fellow of ACHE; A CEO, COO, or other senior -level executive title within the organization; Demonstration of leadership ability; Demonstration of innovative and creative management; Executive capability in developing his or her organization and promoting its growth and stature in the community; Participation in civic/community activities and projects; Demonstration of participation in ACHE activities and interest in assisting ACHE in achieving its objectives.